



Practice-oriented training courses that make sense

Business Analysis | Agile Practices | Requirements Engineering | BCS

Imparting knowledge to customers. That is what Devoteam set out to do when it established its own Academy in 2009. First to help organisations perform better and then to enable them to do so themselves. Because a good relationship must not be based on dependence. When people choose Devoteam, they must do so on the basis of the service provider's innovative capability and expertise. That is clearly a philosophy that resonates, because the number of course participants is growing every year.

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"At Devoteam we set great store by the professionalisation of colleagues and customers," stresses Geertje Appel. She is the driving force behind the Academy and oversees its smooth operation and the registration of course participants. "Internally, that professionalisation has been embedded in the processes for a long time. Many years ago, for example, we started organising evening knowledge exchange sessions (KES) in which our colleagues could exchange knowledge and experience. It was they who suggested involving customers. This ultimately led to the establishment of our Academy, where certified trainers deliver courses in the field of Business Analysis and Agile Practices. That is the focal point of our services. We provide our training courses and certifications in close collaboration with various partners, including the renowned BCS (British Computer Society), for which we certify course participants in Business Analysis."

Translating theory into practice

"They are often classroom-based courses, because interaction between fellow course participants adds a great deal to a training course. But we're flexible and also offer e-learning modules. Many of our trainers still work on the customer's premises on a daily basis, so they're well placed to apply the theory to the uncompromising reality of practice. That makes the training courses highly relevant to our course participants, and they greatly appreciate that. The quotes below are just a selection of the enthusiastic customer responses to our training courses. The growth therefore looks set to continue."

In-company training

"Professionals can sign up on an open-enrolment basis or submit a request for in-company training. The courses are mostly tailor-made and delivered on the customer's premises. That enables us to address specific issues that are relevant to the customer and to incorporate these in the courses, making them even more relevant to practice. We are flexible and the possibilities are vast."

More information

For further information on the possibilities, contact us on [+31 20 630 4750](tel:+31206304750) or send an email to info@devoteam.nl. The current training schedule can be found at www.devoteam.nl/academy.

Devoteam Academy training offering

- Foundation in Business Analysis
- Business Analysis Practice
- Modelling Business Processes
- Requirements Engineering
- SAFe Agilist
- Professional Scrum Master
- Rational DOORS Next Generation (on request)

What our customers say

- "Perfect match with our organisation."
- "Very professional trainer with a good feeling for the dynamics of our organisation."
- "Very intensive training with a strong emphasis on practice."
- "Nice alternation of theory and exercises."
- "A pressure-cooker course on BA theory capped off with a certificate."
- "Finally a good overview of all known theories in a well-filled three-day course."



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